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# Professional Summary

Experienced **IT Operations professional** with a strong background in managing and optimizing technical operations. With **hands-on experience** in **development** and various **development technologies**, I bring a deep understanding of system architecture, automation, and software lifecycles, enabling me to grasp IT operations faster and more effectively. Skilled at **collaborating** with cross-functional teams to enhance efficiency, streamline processes, and drive operational excellence. Quick to **learn and adapt** to new technologies, leveraging my development expertise to troubleshoot issues, optimize performance, and implement innovative solutions. Highly detail-oriented, proactive, and committed to delivering reliable IT solutions. Strong communicator who thrives in team environments and continuously seeks opportunities for learning and improvement. Passionate about driving efficiency and ensuring seamless IT operations in fast-paced environments.

# Education

Muffakham Jah College of Engineering and Technology (Mechanical Engineering) **2019 – 2023**

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# Skills

MongoDB | JavaScript | Python | Html & CSS | ReactJS | MySQL | Tailwind CSS | Excel | Bootstrap

# Work Experience

## Cantilever Labs

# Front-End Developer (Internship) May 2023 – July 2023

* **Developed** responsive **Sign-in** and **Log-in** pages for the company’s website, ensuring a seamless user experience.
* Integrated **GitHub authentication** to enhance **security** and streamline the login process.
* Conducted basic **frontend testing** using Jest to improve code reliability and functionality.
* **Managed website data** by implementing CRUD operations in **MongoDB**, ensuring efficient data storage and retrieval.

# IT Operations Support (Full Time) July 2023 - Present

* **Recruited** and **managed Interns** under me to meet the deadlines for a project.
* Inserting, updating and managing data for the website using **MongoDB.**
* Collaborated with mentors and students to organize, setup and check Mock interviews for **IIT Bombay, IIT Roorkee, IIT Madras** and **Lovely Professional University** students.
* Created and uploaded **Mock Tests** and **online coding challenges** for colleges.
* Uploaded new Coding challenges on the company’s website similar to leetcode.
* Recruited, mentored, and **managed interns** to ensure timely project completion and meet deadlines effectively.
* Handled **data management operations**, including **inserting, updating, and maintaining** website data using **MongoDB**.
* Collaborated with mentors and students to organize, set up, and oversee **mock interviews** for students from **IIT Bombay, IIT Roorkee, IIT Madras,** and **Lovely Professional University.**
* **Designed and uploaded** mock tests and online **coding challenges** for various colleges, enhancing students' technical preparation.
* Regularly contributed new coding challenges to the company’s website, similar to LeetCode, to improve user engagement and skill development.

# Portfolio

**URL:** <https://lnkd.in/gAHWkRRm>

* Developed website using Html, CSS and JavaScript

# References



* **Rajat Kumar** (Frontend Developer at Cantilever Labs)

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* **Nikhil** (Senior Operations at Cantilever Labs)

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